



NEW JERSEY  
AMERICAN WATER

WE KEEP LIFE FLOWING®

## BE SAFE. SLOW DOWN IN WORK ZONES.

Your safety, as well as the safety of your neighbors and our workers, is important to us! We work hard to keep our job sites safe, and we appreciate your effort to slow down and use caution around the construction site.



## QUESTIONS?

Contact our local team:  
[leonardoproject@  
amwater.com](mailto:leonardoproject@amwater.com)

We can also be reached  
at our Customer Service  
Center: 1-800-272-1325  
Hours: 7 a.m.–7 p.m.  
For emergencies,  
we're available 24/7.

08-2022

# WE'RE INVESTING \$10 MILLION IN LEONARDO

## MAIN REPLACEMENT PROJECT TO START SOON

New Jersey American Water is preparing to replace over four miles of aging cast iron water main that was installed as far back as the 1930s with new 6- and 8-inch ductile iron main along all or portions of the following streets: **Appleton Avenue, Atlantic Avenue, Bay Avenue, Bellevue Avenue, Brevent Avenue, Broadway Avenue, Burlington Avenue, Center Avenue, Concord Avenue, Florence Avenue, Franklin Avenue, Hamilton Avenue, Monmouth Avenue, Raritan Avenue, Ridgewood Avenue, Thompson Avenue, Vanderbilt Avenue, Viola Avenue, and Washington Avenue.**

The project also includes replacing approximately 20 fire hydrants and 250 utility-owned service lines along the pipeline route (see reverse for more information about service lines and a map of the project).

We'll also be installing meter pits at the curb area (in our right of way) of properties where none exist. After installation, all that will be visible is a 15-inch circular cover that will be flush with the ground. The project represents a critical investment for the company in support of our commitment to provide customers with safe, reliable water service.

## PROJECT START/ END AND WORK HOURS

Weather permitting, our local, qualified contractor, Perna Finnigan, is scheduled to begin work early September and expects to be completed within approximately one year. Work hours will be from 7 a.m. to 5 p.m. Monday through Friday. Work outside of these hours is not expected unless required to maintain project schedule. Final street restorations will be completed in fall of 2023.

## ACCESS TO THE METER

Once the meter pits are installed, and the entire project is complete, we'll contact you to set up an appointment to move the meter from inside the property to the meter pit. To perform this work, we'll need to gain access to the existing water meter located inside your property, so we may relocate it to the new meter pit. There is no cost to you to have this work performed. The relocation of the meter should take approximately 20–30 minutes.

## HOW TO PREPARE

To prepare for the removal of the meter from inside your property, we ask that you clear the area to the water meter for safe and easy access. During the process of the meter relocation the water service will be interrupted for a few minutes.

## PROJECT OVERVIEW AND WHAT YOU CAN EXPECT

- **Install, disinfect, test and place new main into service.** While we interconnect the new main to distribution system, customers may experience a temporary service interruption. Customers may also experience a slight discoloration of water. If this happens, run the water until it is clear.
- **Replace utility-owned service lines and transfer customers to the new main.** Once the main is installed, we'll return to connect customers to the new main. This may involve replacing utility-owned service lines. If we're replacing the utility-owned service line at your property, typically there is a 30- and 60-minute interruption of service while the contractor connects the new service line. We'll attempt to notify customers 24 hours in advance. We'll also notify you on the day the service line is replaced with instructions on how to flush your household plumbing prior to using water. It is important that you read and follow these instructions. If you're not home, we'll leave the instructions at your front door. You may want to consider storing a few gallons of water for drinking and cooking during the service line work.
- **Perform final paving and any restoration of concrete, driveway, grass and landscaping.**

**Our crews will work as quickly as possible to shorten the length of these temporary inconveniences. We appreciate your patience and understanding during this project.**

We're committed to replacing all lead and galvanized service lines by 2031. We encourage customers to visit [newjerseyamwater.com/leadfacts](http://newjerseyamwater.com/leadfacts)

### WHAT'S YOUR SERVICE LINE MADE OF?

Over the years, plumbers have used many different materials, including copper, PVC, lead, galvanized steel, and others. One way to find out what your service line is made of is to contact a licensed plumber. If we find lead or galvanized piping during the course of our main replacement project, we'll contact you to discuss replacing your service line. Replacing lead service lines reduces your potential exposure to lead. To learn more, visit [newjerseyamwater.com](http://newjerseyamwater.com). Under Water Quality, select Lead and Drinking Water.



Scan here for tips on how to identify what your service line is made of. Let us know.

### ABOUT SERVICE LINES

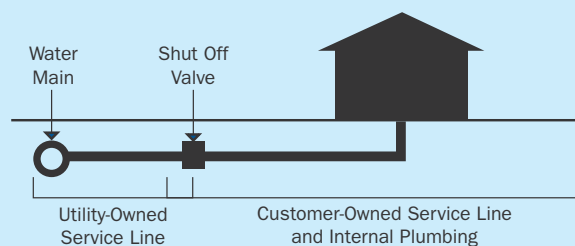
There are two components of a service line.

**Utility-owned portion of the service line:** This is the portion of the service line that extends from the company's main in the street to the company shut off valve (generally located near the curb).

**Customer-owned portion of the service line:** The property owner is responsible for this portion. It extends from the company shut off valve to the inside plumbing.

If we replace the utility-owned service line serving your property, we'll notify you on the day the service line is replaced with further instructions on how to flush your household plumbing prior to using the water. If you're not home, we'll leave the instructions at your front door.

### UTILITY-OWNED VS. CUSTOMER-OWNED PORTION OF THE SERVICE LINE



Please note: This diagram is a generic representation. Variations may apply.

### MAIN REPLACEMENT PROJECT MAP

